## Customer**Info**



## Discharge of containers into Aden

February 26, 2018

Dear Customer,

We would like to inform you about your shipment destined to Yemen.

Unfortunately, we have not yet been granted permission to discharge your cargo in Yemen. At this point in time, it is difficult to predict the time required to be granted such permission by the relevant Authorities.

We regret the inconvenience that these circumstances may cause.

Given the above situation, you have the following options related to your cargo.

(1) Maintain Yemen as the final destination for the cargo

Or

(2) Request for a change of destination provided the destination is served by Hapag Lloyd

Please note that for both options above, all additional costs, risks and liabilities related to the storage or movement of the cargo after discharge in Jeddah will be for the account of the cargo.

We kindly ask you to provide us with written confirmation of your preferred choice for taking delivery of the cargo at your earliest convenience in order that we may initiate the necessary arrangements.

The terms of this Notice shall be read in conjunction with and without prejudice to Hapag-Lloyd's Bill of Lading / Sea Waybill terms and conditions and the Hapag-Lloyd tariff applicable thereto.

For further information please contact your local Hapag-Lloyd office.

Kind Regards,

Hapag-Lloyd AG